



Managed Administration Service

Has managing your Ignite Content Delivery System become too time-consuming for your busy schedule? Have missteps prompted a need to retrain? Have you had a few “uh-oh” moments when distributing communications?

We're here to help

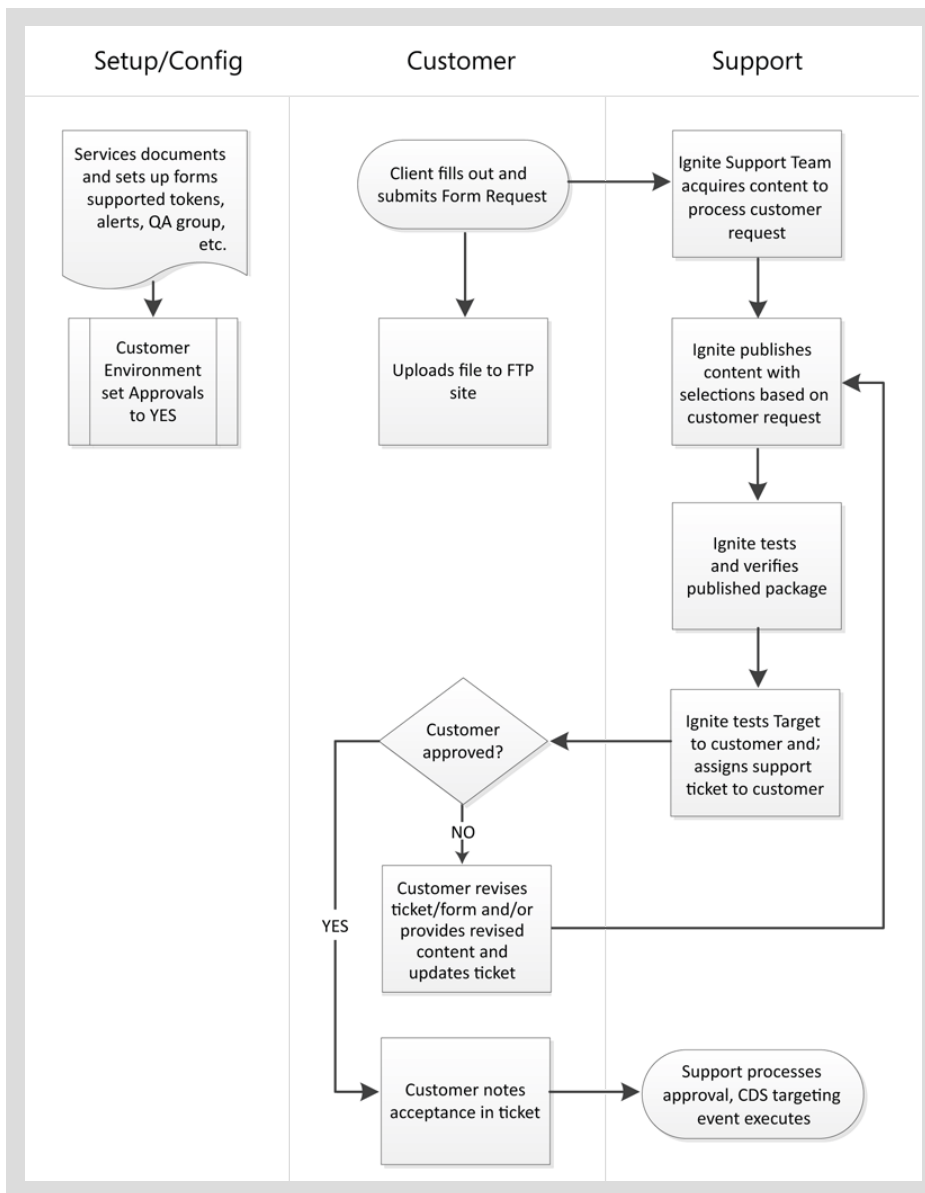
Let our specialists step in and manage the administration of your Ignite environment, leaving you to reap the benefits of our solution without any potential headaches. Our experts can handle everything from targeting the right content to the right audience to generating accurate, insightful reports.

Our Managed Administration Service covers three key areas that ensure success:

People	<ul style="list-style-type: none">• Create and update groups, memberships and distribution lists• Synchronize 'people' data from various systems and import data into Ignite's system• Disable inactive people
Packages	<ul style="list-style-type: none">• Ensure accurate templates and settings are used when publishing packages• Create revisions and deliver updates as necessary• Confirm packages are targeted to accurate distribution lists
Reports	<ul style="list-style-type: none">• Create reports for user install, polling status and distribution• Create viewership reports along with amount viewed• Categorize viewership reports based on roles, responsibilities, geographical region or other attributes



How It Works



Next Steps →

1. Log a **Managed Administration** request ticket on our support portal at <https://support.versata.com>
2. A member of our specialist team will contact you to understand your needs, share our simple statement of work and ask you to complete a requirements template.
3. Leave the rest to us. Our team of experts will collaborate with you to get started.

Note: The Managed Administration Service covers up to forty (40) requests per calendar month.

Utilize Managed Administration Today!

Contact:
success@ignitetechnologies.com

Ignite
TECHNOLOGIES